

Event Tickets Instructions

Valid as of September 2019

1. Usage at the barrier

The event ticket always has to be used, even if the barrier is broken. If another vehicle uses the barrier before you, wait until the barrier has closed before using the event ticket. If the barrier does not open, help must be requested by pressing the call button. Incorrect uses of the barriers will be charged with a CHF 200 fine.

If the event ticket has been damaged, lost or forgotten and an official parking ticket is used, the accrued costs for the ticket will be neither decreed nor refunded.

Process




Entrance:

- Insert the ticket at the entrance barrier. Please pay attention to the notification on the display.
- Withdraw the ticket. The barrier opens.

Exit:

- In case of timeout please pay any additional costs at a pay station (see further down).
- Insert the ticket at the exit barrier. Please pay attention to the notification on the display.

- Single event tickets will be retained, the barrier opens.
- Daily and weekly tickets will be returned for further use. Withdraw the ticket. The barrier opens.

If there are any problems, please press the call button  and follow the instructions.


2. Payment at a pay station before exit

In case of timeout please pay any additional costs at a pay station prior to exiting the curbside lane or waiting area.

Process



- Insert the event ticket into the ticket slot.
- Pay cash or by debit/credit card.
- Press the button to receive a receipt. (Receipts cannot be issued afterwards!)
- Ticket will be issued.

If there are any problems, please press the call button  and follow the instructions.

3. Further information and points of contact

Up-to-date information and documents regarding the inner curbside lane can be found on our [website](#). It is also possible to request the documents from our Services Cards & Parking office.

For more information please consult our website or write to Flughafen Zürich AG, Postfach, CH-8058 Zürich-Flughafen.

Ticket order:

Parking Events:

Tel.: +41 (0) 43 816 76 32

E-Mail: parkingevents@zurich-airport.com

Please place your order at least 5 working days in advance.

Questions or problems regarding usage of the tickets:

Head Office Access and Parking:

Tel.: +41 (0) 43 816 37 10
available 24/7